



BOYS & GIRLS CLUBS
OF PALM BEACH COUNTY

PARENT HANDBOOK

Membership Year 2024

August 12, 2024 – August 11, 2025

GREAT FUTURES START HERE.



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CEO WELCOME

“It is my honor and privilege to welcome you and your child to the Boys & Girls Clubs of Palm Beach County. Our dedicated staff are committed to providing a positive, safe environment for your child. Our goal is to instill in your child a sense of belonging, competence, and usefulness. We look forward to fulfilling our mission of serving ‘children who need us most.’”

Jaene Miranda, President & CEO

THE MISSION

The mission of the Boys & Girls Clubs of Palm Beach County is to enable all young people; especially those who need us most to reach their full potential as productive, caring, responsible citizens.

BOYS & GIRLS CLUB CODE

- I believe in the right to worship according to my own faith and religion.
- I believe in America and the American way of life...in the Constitution and the Bill of Rights.
- I believe in fair play, honesty, and sportsmanship.
- I believe in my Boys & Girls Club, which stands for these things.



SAFE PASSAGE

To ensure a Safe Passage to and from Boys & Girls Clubs of Palm Beach County, the following restrictions must be observed. Boys & Girls Clubs of Palm Beach County identifies two categories of members: **Custodial Members** (ages 5-12) and **Non-Custodial Members** (ages 13+).

Custodial Members

- Are not allowed to leave the Club without an approved adult or a non-custodial sibling.
- Adults other than parents or guardians and non-custodial siblings must be listed on the Authorization for Member Release Form.
- Under no circumstances are Clubs to release Custodial members to individuals who are not listed on the Authorization for Member Release form.

Non-Custodial Members

- Are allowed to leave the Club on their own, however, written consent from parent/guardian must be part of the membership file.
- Parents/guardians will have to fill out and submit the Authorization for Member Release form.

YOUTH PROGRAM MODEL

The Boys & Girls Clubs of Palm Beach County's programs are designed to address the following targeted priority youth outcomes:

Academic Success

Increases grade-level advancement and reduces high school dropout rates.

Good Character & Citizenship

Increases community service and reduces juvenile crime rates.

Healthy Lifestyles

Encourages healthy behaviors and decreases drug use and obesity rates.

FEE STRUCTURE

The Clubs believe that all children should have the opportunity to attend a Club regardless of their economic situation. Our fees have always been based on this premise and we provide either a sliding scale fee and/or scholarships for families in need. This is why we have continued to offer an annual membership/registration fee of \$30.00 and low summer fees.

Certain fee structures may fluctuate due to funding opportunities/restrictions. Contact your Club Director for more information.

Club Fees (all fees are based on a sliding scale)

Annual Membership/Registration	\$30.00 / YRLY
Part-Time Daily Rate	\$15.76 / DLY
Full Time Daily Rate	\$ 22.73 / DLY
Drop Rate	\$10.00 / DLY
Winter, Spring, Summer Fees – Published Rate (Full Day)	\$113.65 / WKLY

**Only families who exceed income limits are charged. Families participating in the Early Learning Coalition, PBC Youth Services Scholarship Voucher Program, or families covered by another grant source, i.e., 21st CCLC are not charged this fee.*

***The Summer PBCYS Scholarship Voucher Program must meet minimum attendance policy or fees may be applied.*

Transportation Fees (Monthly)

Boca Raton

\$35.00

Delray Beach

\$35.00



Florence De George	\$35.00	Marjorie S. Fisher	\$40.00
Max M. Fisher	\$35.00	Neil S. Hirsch Family	\$45.00

Field Trip Fees **VARIES**

21st CCLC program scheduled field trips are free of charge for all 21st CCLC participants.

Excursions **VARIES**

Fees will be charged for optional excursions, which are recreational in nature and not covered by other funding sources.

ANNUAL MEMBERSHIP REGISTRATION

A completed registration form and a \$30.00 registration fee are due and will hold a Club member’s place in the Club. The \$30.00 registration fee is non-refundable.

Current Club Members will register on a first-come, first-serve basis, based on space availability and staffing. A wait list will be established when the program is filled. As space becomes available, families will be contacted starting with the first families to apply and working forward. The Clubs will then open enrollment for new Club Members. Registration for the school year begins in June.

Membership Year 2023 expires on August 11, 2024.

MEMBERSHIP GUIDELINES

Memberships are not transferable from Club to Club within Palm Beach County.

Membership Application

The membership application must be completed and signed by a parent/guardian.

Membership Card

All youth will receive a membership card upon becoming a member. This card is to be used for admittance to the Club daily. **Members must have their cards to access the building.**

Member Age Verification

Each youth registering for the first time at the Boys & Girls Club will be required to show age verification in the form of a certificate of birth. Any legal type of verification can be approved at the discretion of the Club Director, i.e., passport, Government-issued ID card, school picture ID card.

PAYMENT POLICIES & LATE PICKUP FEES

Dues for all Boys & Girls Club members will be paid annually upon registration. Members will be issued a membership card and a Club number upon registration and receipt of dues. Membership is open to youth ages 5 through 18. Clubs may be limited in terms of the number of members they can accommodate. We accept cash, and credit/debit cards.

WEEKLY SCHOOL YEAR FEES

Weekly fees are not charged for children who participate in the 21st CCLC program. In addition, families who are eligible for Early Learning Coalition funding will not be charged weekly fees during the school year as the fees are covered by Early Learning Coalition. Parents who have not yet been approved for Early Learning Coalition funding, but document that they have contacted Early Learning Coalition and are eligible for funding and are on the waiting list will be eligible for fee waivers. Fees waived do not include the annual membership or transportation fees.



SPRING & WINTER BREAK FEES

All non-scholarship families will be charged an average of \$30.00-\$50.00 per week. Weekly fees will not be charged to families who are funded through the Early Learning Coalition. Fees will be charged for optional field trips, which are recreational in nature and not covered by other funding.

SUMMER CAMP FEES

Weekly fees will not be charged for Club members participating in the 21st CCLC program. All other non-scholarship families will be charged an average of \$50.00 per week. Weekly summer fees will not be charged to families who are participating in the Palm Beach County Summer Voucher Program or are funded through the Early Learning Coalition. Fees will be charged for optional excursions, which are recreational in nature and not covered by other funding.

**All 21st CCLC program scheduled field trips are free of charge for all 21st CCLC participants*

LATE FEES

Any Club member who leaves after Club hours will be charged a late fee of one dollar for every minute. This must be paid for before a member returns or is transported from school to the Club. Parent/guardian will be contacted if the child is brought to the Club without a late fee payment.

21st CCLC participants are welcome to attend regular BGC programming after 21st CCLC hours without added fee. A late fee will apply to all participants who are left at the club after operating hours.

TRANSPORTATION FEES

The transportation fee per month varies from Club to Club. Van/bus fee(s) are due the **first of the month**. Any member(s) who has not paid by the **5th of the month (excluding weekends)** will be charged a **\$5.00 per day late fee** and will not be transported and will be replaced by a Club member on the transportation waiting list. No space will be held for a child whose fee(s) are not paid. Failure to pay will result in transportation privileges being suspended.

**21st CCLC participants are not charged this fee*

Please know that it is not our intent or mission to turn a child away because of a fee. We will work with each family in need to make sure your child/children can attend the club.

HOURS OF OPERATION

The Club's normal school year schedule is Monday through Friday from 2:00 PM to 8:00 PM. School sites generally are open between 2:00 PM and 6:00 PM (subject to change).

The Club's normal summer schedule is Monday through Friday from 7:30 AM to 6:00 PM.

When public schools are closed, Club facilities may be open from 7:30 AM to 6:00 PM, but only if it is not a Club-recognized holiday.

On early release days from the public schools, Club facilities may be open from 11:00 AM to 6:00 PM.

In the event schools are closed due to severe weather, our stand-alone and school site Clubs will also be closed. Once our stand-alone Clubs can open, which may or may not be before the schools open, we will work diligently to reopen as quickly as possible. We will continuously update our website (www.bgcpcb.org), Dial 211 and Facebook page regarding the openings of our Clubs. We also notify all local radio and television stations and the newspaper so they too can provide Club opening information.

The Clubs will be closed in observance of the following holidays:

- New Year's Day



- Martin Luther King Day
- Memorial Day
- Labor Day
- Thanksgiving Day
- Day After Thanksgiving
- Christmas Week

If one of the above holidays falls on Saturday, the holiday will be observed on the preceding Friday; if one falls on Sunday, it will be observed on the following Monday.

CLUB CARDS

Each Club member is required to always carry his/her Club membership card while at the Club. This membership card is provided to all members upon registration at no cost. Club members must scan their membership card when they arrive and when they leave for statistical and safety purposes. Should a card be lost, replacement cards can be purchased for a nominal fee. Failure to bring your membership card will result in disciplinary action up to and including suspension of membership.

ATTENDANCE REQUIREMENTS

We value your commitment to supporting this program. To keep your child's eligibility and active membership with the BGCPCB, parent communication is required if a child will be missing more than 3 days. Your child's attendance is important in achieving our collaborative goals for each member. Therefore, members are required to participate in the program during the dedicated hours to receive the complete benefits of the program. Any member(s) not attending the program for more than 2 weeks without parent notice will lose their active membership and be put on a waiting list.

SIGN IN PROCEDURES

Club members must scan in each day with their Membership card for statistical and safety purposes. Only authorized persons can sign in/out of the Club members. Parent/Guardian/Authorized Person must come to the Club to sign his/her complete legal name/signature, date, and time on a sign-in/out sheet, per requirements.

DISMISSAL/SIGN OUT PROCEDURES

Club members must scan out each day with their Membership card for statistical and safety purposes. Only authorized persons, as designated in the Pick-Up Authorization Form, can pick up a Club member. For safety reasons, calls from parents/guardians are not adequate for dismissal. Authorized persons must be of 18 years of age or older and have a photo I.D. card to show daily to the Club staff to release a Club member. Unless there is a specific State of Florida (any other state is not valid) custody order on file with the Club, a Club member may be released to a non-custodial parent if they are on the Club Member's Pick-Up Authorization form. Parent/Guardian/Authorized Person must come to the Club to sign his/her complete legal name/signature, date, and time on a sign-in/out sheet for any ELC participants. The staff will not accept phone calls from parents/guardians requesting that an unidentified contact escort a Club member out of the Club. The Club will not release a child to an unauthorized individual. The parent/guardian/emergency contact will be called and required to pick up the child. The parent/guardian of the Club member must make any necessary changes to the membership application in person at the Club member's respective Club. Phone calls, emails, and/or faxes for change in authorization WILL NOT be accepted. Younger members are allowed to walk home with their 13 and older siblings. Parents/Guardians must indicate that in writing on the Authorization to Leave the Club Form.

REASONABLE ACCOMMODATIONS FOR YOUTH WITH DISABILITIES

Administrative Staff reserves the right to make program-related decisions regarding reasonable accommodation for youth with disabilities. The goal of Boys & Girls Clubs of Palm Beach County is to be as inclusive as reasonably possible in providing recreational opportunities for all youth if accommodations that may be required to do not pose an undue hardship on the organization or jeopardize the safety of any youth with a disability or of any other



members or employees. By enrolling your child in the Club, you acknowledge that your child can participate, is able to use the restroom facilities without assistance, and can eat meals and snacks unassisted. If there are any questions regarding the ability to participate in our program, Boys & Girls Clubs of Palm Beach County may require an individualized assessment. Please note that we are not able to provide one-on-one supervision of your child. If the organization determines that reasonable accommodations are not possible, the organization will refer you to Palm Beach County's Youth Services Department who will assist you in locating alternate services.

CONFIDENTIAL INFORMATION

Club employees have access to confidential information related to the Club and, particularly, its members. Except with the express permission of the President & CEO, employees may not at any time during or after their employment, use, duplicate, or disclose by any means, any such information to any unauthorized person or Club entity. Moreover, the very fact that an individual is served by the Club must be kept private and confidential; disclosure can be made only under specific conditions described below for reasons relating to law enforcement and fulfillment of the Club's mission. As such, employees shall not disclose any information about a person, including the fact that he/she is or is not served by the Club, to anyone outside of the Club unless authorized by the President & CEO or other authorized personnel or in some cases with a signed parental permission form. The principle of confidentiality must be maintained in all programs, departments, functions, and activities. No information requested by someone outside the Club may be given over the telephone. Release of Member Information forms must be explained and completed in the presence of the parent/guardian of the child about whom any information is requested before it is released. The Club will not release any reports. All Club documentation is the property of the Boys & Girls Clubs of Palm Beach County, Inc.

TRANSPORTATION EXPECTATIONS

Members participating in the transportation program must ride the bus consistently to maintain their spot on the bus roster. Ridership is considered at least 60% and is assessed regularly. Parents of any member who is not meeting the transportation (ridership) minimum will be notified and an assessment made to determine whether to cancel transportation. If it is decided to cancel, parents will be notified in writing. Please note that all members who are riders **MUST** be in the designated pick-up area within (8) minutes of school dismissal. The bus **WILL NOT** return for any members who were not in the assigned pick-up area by the time the bus departs.

For members participating in a BGCPCB-sponsored field trip in which organization vehicles will be used to transport members, parents must sign and submit the accompanying permission slip authorizing their child to participate and be transported to and/or from the activity.

PARENT/GUARDIAN EXPECTATIONS

The Boys & Girls Clubs of Palm Beach County strives to maintain a club environment that is built on respect for all. As such, there is a zero-tolerance policy for any derogatory or disrespectful behavior exhibited by parents/guardians during any organization-related interaction. This includes the following:

- Physically or verbally engaging in any negative manner towards club staff.
- Attempting to interact negatively with other children/parents including attempts to address behavioral concerns involving another child.
- Refusing to adhere to organizational policy and procedure.
- Entering any organization facility under the influence of drugs or alcohol.
- Smoking or utilization of tobacco products on organization property.
- Habitually arriving late to pick up a child(ren).
- Failure to comply with the organization fee collection policy.
- Any other actions that present a challenge in the organization's ability to operate in a safe and positive fashion.
- Parents/guardians are asked to not routinely pick up their child(ren) immediately after bus runs. For an optimal Club experience, members should regularly participate in programming.

Please note that the Boys & Girls Clubs of Palm Beach County reserves the right to terminate any membership based on the behavior of the parent/guardian. Negative behavior by a parent/guardian will be viewed as a



serious violation of organizational policies and will be addressed immediately with consequences up to and including suspension or termination of membership. In the instance of a membership termination due to parent/guardian behavior, a refund will not be issued.

BEHAVIOR GUIDELINES

Every Club member is responsible for his/her own actions. The Club has three basic codes of conduct that every member must follow. These three codes will help to ensure the safety of all members and will contribute to creating a fun, positive, and memorable experience at the Club.

The three rules are as follows:

- Respect yourself and other members.
- Respect all staff and volunteers.
- Respect all Club property and equipment.

The following are strictly prohibited:

- Swearing
- Verbal abuse
- Inappropriate and/or sexual physical contact
- Fighting or any other form of physical abuse
- Use or possession of controlled substances, or any tobacco product.
- Weapons on premises
- Bullying or cyberbullying

All Club members are expected to abide by the rules and regulations in relation to dress, manners, sportsmanship, respect, and cooperation. Failure to adhere to such rules will result in disciplinary action. The Club has established rules and regulations for the convenience and protection of all its Club members and staff. A violation of any of the rules/regulations is considered misconduct and appropriate disciplinary action will be initiated. Negative behavior among Club members prevents the Club from providing activities that are engaging, fun and foster positive moral values.

Parents will be notified of these instances when a violation of the rules has occurred. Club staff will endeavor to rectify such problems, but cooperation on the part of the Club member and the parent/stepparent/guardian is a necessity.

Our basic goal is youth development, and our goal can be reached through the willingness of all parties to render their assistance.

The disciplinary step system and suspension protocol are enforced by Club Leadership under the direction of the CCOO.

Disciplinary Step System

Redirection

- Redirection is intervening before an unwanted behavior occurs. Some forms of redirection are offering alternative choices to behavior and positive reinforcement for wanted behavior. When behavior is unacceptable, staff will explain clearly to the child what is expected. Children will be reminded that we are working toward a RESPECTFUL, RESPONSIBLE, CARING, and HONEST atmosphere. The child's self-esteem is the primary concern when a child needs to be redirected.

Verbal Warning

- Youth showing inappropriate behavior, language, gestures, or hygiene will be given a verbal warning by the staff after each incident. Failure to adhere to the first verbal warning will lead to additional consequences. Staff will only issue a verbal warning once before moving forward with additional disciplinary actions.



Cool Off Period / Reflection Time

- Club members who have been given a verbal warning but fail to adhere to the instruction given by staff will then be given a COOL OFF period or a time to reflect on their actions.

Time Out in Designated Area Outside of Normal Programming

- If a member continues to violate rules within a programming area, they will be sent out of the area and placed in time out in an area designated for this purpose. This time-out may not last longer than the duration of one rotation period. Upon the implementation of this step, a member behavior report will be filled out by staff and must be presented to and signed by the parent/guardian.

Sent Home for the Day

- After a member receives two write-ups or more than one out of area time-out in one day, the parent will be called, and that member will be sent home for the day. Additional days of suspension can be implemented at the discretion of the Executive Club Director if warranted by the member's behavior.

*Any Club member suspended from the Club will be required to have a parent/stepparent/guardian meet with the Executive Club Director prior to being readmitted to the Club.

Suspension (indefinite)

Increased Levels of Suspension/Membership Termination

- If a member's behavior warrants additional suspensions, the amount of time will continue to increase at the Club's Leadership Team discretion. Multiple suspensions for behavioral problems and/or incidents may result in termination of membership. Please be advised that suspensions/membership terminations apply to all Boys & Girls of Palm Beach County locations.

The Boys & Girls Clubs of Palm Beach County reserves the right to suspend or expel any club member at any given moment. This policy is at the total discretion of the Boys & Girls Clubs of Palm Beach County. The Parent or guardian will be notified if his/her child(ren) is suspended or expelled from the club.

When a member is suspended/expelled from their home club, they are suspended from ALL clubs at the Boys & Girls Clubs of Palm Beach County.

There will be NO refunds for any fees, including field trips, for a Club member who is suspended.

Extreme discipline methods are prohibited. Examples of extreme discipline methods would include:

1. Corporal punishment.
2. Aversive stimuli
3. Withholding nutrition or hydration.
4. Inflicting physical or psychological pain.
5. Demeaning, shaming, or degrading language or activities.
6. Unnecessary punitive restrictions.
7. Forced physical exercise to eliminate behaviors.
8. Punitive work assignments.
9. Punishment by peers; and
10. Group punishment or discipline for individual behavior

NON-NEGOTIABLE/OR IMMEDIATE SUSPENSION

The Club may take immediate steps to suspend a member or terminate a membership if we deem that behavior was serious enough, that the child was aware of the consequences of such behavior, and/or that the child's behavior puts themselves or others at risk.



CLUB SEARCH POLICY

To provide youth with a safe environment, the Boys & Girls Club of Palm Beach County reserves the right to search for any individual that enters the building as well as their belongings. If anyone should refuse, the staff reserves the right to ask them to leave immediately.

PERSONAL BELONGINGS

Please have your child leave all personal belongings at home. The Club will not be held responsible for loss, theft, or damage of any items that are brought to the Club and/or on field trips. The Club will not provide reimbursement for any lost, stolen, or damaged items. No member will be permitted to carry book bags, purses, tote bags, etc. around the club. All items must be stored in the designated area.

PERSONAL ELECTRONIC DEVICES

Cell Phone & Personal Device Policy (Elementary School)

Cell phones or personal devices such as iPods, iPhones, MP3 players, iPads, and tablets are not to be used while at the club. This includes but is not limited to texting, gaming, video capturing, picture taking, Internet usage, and the use of social media i.e., dot Twitter, Instagram, Tick Tock, etc. If a club member possesses personal technology, it should be silenced and kept out of sight including inside a pocket, book bag, or purse. If these devices disrupt our daily process or are out at any point while the member is at the club, progressive discipline will be implemented and the item in question will be confiscated. The item will be released to a parent or guardian upon pick up. Boys & Girls Club employees will not be held liable for wireless communication or other electronic devices that are lost, stolen, or damaged. The club does have a phone line for members to use in case of an urgent matter.

Cell Phone & Personal Device Policy (Middle & High School)

Members in grades 6th through 12th can use their personal technology devices including laptops tablets and or smartphones at the club. Devices can be used in approved locations throughout the club only, otherwise, the device must be put away and muted. The club prohibits the use of personal devices in restrooms and other areas where there is an expectation of privacy. Members are expected to act responsibly and thoughtfully when using devices. Any inappropriate use of a personally owned device can lead to disciplinary actions including confiscation of the device, immediate suspension from the Boys and Girls Club to Palm Beach County, expulsion, and if applicable referral to local law enforcement.

Inappropriate Communication

Obscene, profane, lewd, vulgar, rude, inflammatory, threatening, or disrespectful language or images, typed, posted, or spoken by members; information that could cause damage to an individual or the club BGCPBC or endanger the club environment; personal attacks, harassment and stalking of others; recklessly posting false information about a person or BGCPBC. If a member is told to stop sending communications, that member must cease the activity immediately.

Members may not utilize technology to harass, threaten, demean, humiliate, intimidate, embarrass, or ignore their peers or others in the community. This behavior is cyberbullying. Any cyberbullying that disrupts the safety and or well-being of the club, club members, club Staff, BGCPBC, or the community is subject to disciplinary action as stated above.

BGCPBC reserves the right to monitor, inspect, and review personally owned devices that are brought into the club. Parents/guardians will be notified before such an inspection takes place and may be present during the inspection. Parents/guardians may refuse to allow such inspections, but the members may be barred from bringing personally own devices to the club. In addition, the club reserves the right to suspend or expel a member for not following the policy. BGCPBC staff are not liable for the loss, damage, misuse, theft of any personal device brought to the club.

Digital Citizenship and Technology Safety Training

All members who wish to use a Boys & Girls Clubs device or equipment will be required to successfully complete a BGCA-provided digital citizenship and technology safety training. This training is required for all members annually.



WEAPONS

Possession and/or use of a weapon or replica of a weapon in the Club, on Club premises, on Club vans or buses, on Club field trips, or on any Club activity is strictly prohibited. Prohibited weapons include, but are not limited to, guns, bombs, explosives, and all firearms as that term is defined in Section 921 of Title 18 of the U.S. Code (18 U.S.C. S921), including parts from which firearms may be assembled. Prohibited weapons also included axes, clubs, bludgeons, knives, artificial knuckles, slingshots, firecrackers or similar devices, mace, pepper spray, stun guns, air guns, pellet guns, and any other type of device designed to inflict bodily harm or to cause serious physical discomfort. Bullets and other types of ammunition for weapons are also prohibited. Violation of this policy will subject the Club member to immediate expulsion. All incidents involving the presence of weapons in the Club, on Club premises, in Club vans or buses, on Club field trips, or any Club activity is a violation of federal or state law and shall be reported to the appropriate law enforcement authorities.

SNACKS/MEALS

The Club offers a free healthy snack program to all members (including 21st CCLC participants), which consists of a fruit or fruit drink (100% juice) and at least one healthy food choice. The healthy meal program consists of a fruit drink (100% juice) or water and a meat choice, such as a hamburger, chicken breast, etc. Meal schedules are set by funding guidelines and cannot be deviated from.

ILLNESS/INJURY

Club members unable to stay with their groups due to injury or illness will be taken to the front desk. The parent/guardian will be notified immediately, and the Club member will remain in the administrative offices. The parent/guardian will immediately need to pick up the child. If necessary, minor first aid will be administered by staff, and parents/guardians will be notified at sign-out. For serious illness or injury, the Club Director or their designator will call 911/Ambulance, and then contact parents/guardians immediately. Immediate pick-up will be necessary. Club staff will document the illness/injury including the time the parent/guardian was contacted.

The club may require a doctor's note before allowing Member to return to Club.

To avoid injury, Club members are expected to always follow the school day dress code and wear closed-toed shoes for their safety.

MEDICINE

Club staff will not administer any type of medication (prescription and/or non-prescription). Club staff will not keep any type of medication (prescription and/or non-prescription) for a Club member at any time. Club members are not allowed to possess any medication at any time, except for prescribed asthma inhalers and epi-pens.

DRESS CODE

The safety and well-being of all our Club Members is our primary goal. Club members are expected to dress in appropriate attire.

The following are NOT acceptable:

- Open-toe or open-back shoes. Flip Flops, sandals, crocs, etc.
- Shoes with wheels
- No halter or tank tops or undershirts can be worn as outer garments.
- Garments that expose the midriff
- Skirts or shorts that are 4" or more above the knee.
- Thong bathing suits
- See-through or mesh clothing unless worn over other apparel.
- Head coverings worn indoors.
- Drooping or sagging pants
- Clothing and/or accessories that display emblems relating to abusive substances, sex, gangs, obscenities, and/or support discrimination.



The following are acceptable:

- Closed and laced shoes only – athletic shoes
- Shorts (of appropriate length)
- Pants
- Skirts (of appropriate length)
- Club Shirts
- Plain t-shirts
- One-piece bathing suits or appropriate two-piece bathing suits
- Flip flops and sandals are allowed ONLY on Waterpark field trips.

If Club members come to the Club dressed in a manner that is inconsistent with the Dress Code, parent/stepparent/guardian will be contacted, and the issue will be addressed.

NO SMOKING

The Club is a smoke-free workplace. In compliance with Florida law, no person may smoke in any indoor area of a Club facility. In addition, people may not smoke on Club premises, in Club facilities, in Club vans or buses, or while on Club business and/or with Club members. This policy extends to the use of E-Cigarettes.

PARKING

Parking is not allowed in Fire Zones. Vehicles will be towed at the owner's expense.

PARENT RESOLUTION POLICY

The Club wants to ensure parents/guardians understand that ideas, suggestions, and complaints will be heard. It is also the policy of management to attempt to resolve disputes that may arise between or among fellow members or between employees and parents. Open and respectful communication between parents and the Club Director or Vice President & COO is encouraged. Parents/Guardians have the right to file a grievance without interference or retaliation from the Club.

If parents have ideas, suggestions, or complaints to share, the organization directs them to follow these simple steps:

- STEP 1:** A parent is directed to discuss a complaint with the Club Director within three (3) working days of the matter causing the complaint. Most matters can be resolved at Step 1.
- STEP 2:** If the parent is not satisfied with the results of a discussion with the Club's Director, the parent is directed to take the matter to the CCOO within three (3) working days after meeting with the Club Director.
- STEP 3:** The CCOO will speak with the parents and work to resolve the issue.
- STEP 4:** If the parent believes the matter remains unresolved, the CCOO will schedule a final meeting with those individuals who have a legitimate business reason to know.

The CCOO shall consider all matters brought to his/her attention according to this procedure and all decisions made by the CCOO shall be final. The parties involved will be notified of the CCOO's decision by phone or written documentation in a timely manner.

PARENT BEHAVIOR

All parents/guardians are expected to abide by the rules and regulations in relation to manners, respect, sportsmanship, and cooperation with Club staff. The Club has established rules and regulations for the convenience and protection of all its Club members, parents/guardians, and staff. Parents should feel free to voice ideas, suggestions, or complaints in a professional manner without fear of reprisal or retribution. A Club member will not be released to any parent/guardian suspected of being under the influence of a controlled and/or illegal substance.



A violation of any of the rules/regulations is considered misconduct and appropriate disciplinary action will be initiated. Disciplinary action could include but is not limited to, suspension of the Club member and/or no trespassing order for the parent/guardian.

FAMILY INVOLVEMENT & RESOURCES

As we strive to serve families, please remember that our door is always open! Parents are partners in our program. We encourage our parents to visit the Club during regular operating hours as well as during our evening special family programs.

DOCUMENTATION/REPORTS

The Club will not release any Club documentation or reports. All Club documentation or reports remain the property of the Boys & Girls Clubs of Palm Beach County, Inc.



21ST CENTURY COMMUNITY LEARNING CENTERS

The 21st Century Community Learning Centers (21st CCLC) is a federally funded program provided at twelve of our Boys & Girls of Palm Beach County (BGCPBC) Clubs sites. The 21st CCLC runs during critical after-school hours and focuses on improving and reinforcing students' academic and personal achievement in a fun and positive manner. 21st CCLC also runs during the summer, a time when many students would otherwise be without supervision.

The program offers a broad array of services including academic enrichment, personal enrichment, and family involvement. The core areas include reading/language arts, science, math, character development, sports, health and fitness, technology, and the arts.

FROM OUR 21ST CCLC FAMILY TO YOURS!

Dear Family Member & Student:

Family is the most valuable asset. It is important that families and students understand the educational process to ensure a successful learning experience takes place during the program year. To help you become involved, we invite you to read and discuss this handbook to gain an understanding of the 21st CCLC program.

To help us serve you best, we need your help and input. To be successful, we want to establish a collaborative relationship between the BGCPBC 21st CCLC program, your school, and your home. We have found that receiving support at school and home is important to the education, and mental, and physical growth of our students.

We look forward to a very exciting program year! Our staff is committed to the growth and development of every student, and we appreciate your support and valuable input. Please contact us if you have any additional questions.

Thank you for your support,

BGCPBC 21st CCLC Team

Academics & Enrichment Programs

Project Based Learning (PBL)

During the program cycle, your student will be involved in Project Based Learning activities. Project Based Learning engages student interest and motivation. All activities are designed to answer a question or solve a problem. Students create PBLs based on their interests, with an expectation to share information in a variety of ways including showcases, videos, presentations, publications, and a host of other mediums.

Generally, the PBL will reflect the types of learning and work people do in the everyday world outside the classroom. PBL opens the door to the "Four C's" Critical Thinking, Creativity, Collaboration, and Communication. Although Project Based Learning involves groups of students working together toward a common goal, performance is assessed on an individual basis.

The success of our participants is evaluated through a variety of measures including performance assessments, standardized test scores, and report card grades. Statistically speaking, participants of the 21st CCLC program will maintain or improve their reading, math, and science grades, as well as their Florida Assessment scores. Attendance records also improve, as well as the general attitude toward schooling and their education.

Homework Help

Daily homework help provides a time each day for students to complete homework assignments. Staff are available to assist students with homework. During homework help, members who have completed their homework can use Palm Beach County School District's i-Ready online program or select a book for silent reading.



Science, Technology, Engineering, Math (STEM)

STEM programs introduce scientific principles and related careers involving science, technology, engineering, and math. During STEM programs, students can code robots, code online video games, and conduct experiments.

College/Career Awareness and Readiness

College and career awareness and readiness programs help all students identify career interests and goals and explore post-secondary education options that suit their needs best. Great Futures staff supports students in navigating the US higher education system, applying for scholarships, and submitting competitive applications to degree-granting institutions and training programs. The program also prepares students with essential life skills and develops workforce capabilities. Great Futures college and career programs are inclusive of all students, especially those who are first-generation, low-income, or at-risk.

Cultural Arts

Cultural arts programs provide instruction and appreciation of visual and performing arts. Instruction is provided through professional artists, community partners, and museum tours. Students with a passion for dance can participate in West African dance, and STEP. Students with a passion for music and the recording arts can learn hip-hop history, lyrical content creation, sound design, and music production. Students with a passion for photography can learn fine art photography techniques with guidance.

Health & Wellness

Health and wellness programs build the skills, attitudes, knowledge, and behaviors essential to an overall healthy lifestyle. Health and wellness programs use a variety of targeted education to promote healthy eating, physical activity, and relationship building. Students can also participate in organized individual and team sports, and gardening activities.

Character Education

Character Education and College and Career Readiness programs increase persistence and progression in school, consistent attendance, reduction in disciplinary actions, and increased connection to staff, school, and peers. BGCPBC offers programs for students that develop student voice and choice, prevent violence, promote a positive self-image and acceptance, celebrate differences and compassion, and make responsible choices.

Social & Emotional Learning (SEL)

BGCPBC's 21st CCLC staff incorporate grade-appropriate SEL activities into all activities to help students become more self-aware. Self-awareness includes identifying emotions, accurate self-perception, recognizing strengths, self-efficacy, and self-confidence.

Program Effectiveness

Through the 21st CCLC program, the Boys & Girls Clubs have established a tremendous working relationship with our school district, local principals, and numerous teachers. These partnerships enable the BGCPBC to provide club members with an individualized and highly successful program utilizing the skills of certified teachers to help achieve academic success. Our interagency agreement with the county's school district allows sharing of all evaluation data including grades, FAST scores, behavior, and attendance records. This communication stream permits the regular school day and 21st CCLC teachers to monitor participating youth's progress and accumulate appropriate statewide evaluation data.

Staff

The 21st CCLC program staff includes Certified Teachers, Enrichment Instructors, and an Executive / Club Director Project Director. All 21st CCLC staff must have background checks and drug screenings before hiring. The ratio for our 21st CCLC program can vary from 1:10 to 1:20 staff to students, depending on the location of the program. Please contact your Executive Club Director for the ratio at your club.



Advisory Board

The 21st CCLC Advisory Board comprises teachers, students, parents, and community partners. This board meets twice yearly to review the program's evaluations, programs at the Club, the progress of the 21st CCLC, and the needs of the students and community. Parents and students are encouraged to participate in these meetings.

Program Policies & Procedures

All participants must have a completed Boys & Girls Club enrollment packet to attend the program. Club policies and procedures listed in the Boys & Girls Clubs Parent Handbook are located at the front desk of each Club. All Club members are expected to abide by the rules and regulations found in the BGC Parent Handbook. Failure to adhere to such rules will result in corrective action. The Club has established rules and regulations for the convenience and protection of all its Club members and staff.

Attendance

Students must attend their school day classes to participate in the program. Great Futures staff communicates with school faculty daily to monitor attendance. If any student attends after school but is found to not have been present in school day classes, he or she will be asked to return home.

Sign-in / out for Student Attendance

Each member is required to always carry his/her District ID card while on site. Members must scan their ID cards when they arrive utilizing the EZReports system Student Kiosk. At the entrance of the Great Futures hallway, a designated 21st CCLC staff member will monitor as members arrive and scan into their first session. Each time a member begins a new session, he/she will scan into the session using the Student Kiosk displayed in EZReports. When a session is complete, the member will utilize the same system to scan out of the session for tracking and safety purposes. Should an ID card not be available, the member's attendance will be entered manually by a staff member for that day. In all cases, the Club Director or his or her designator will ensure the actual, or real-time, of each member's daily arrival and dismissal for each session. The Club Director is responsible for certifying attendance for each member and will submit the verification each month using the EZReports system.

Dismissal

Only authorized persons, as designated in the Pickup Authorization Form, can pick up a participant. For safety reasons, calls from parents/guardians are not adequate. Authorized persons must be 18 years of age or older and have a photo I.D. card to show daily to the 21st CCLC staff to release a participant. Unless there is a specific State of Florida (any other state is not valid) custody order on file with the site, a participant may be released to a non-custodial parent if they are on the participant's Pick-Up Authorization form. The site will not release a child to an unauthorized individual.

Student & Family Participation

Student

Students are required to participate in the program during the dedicated hours to receive the complete benefits of the program. We value your commitment to supporting this program, and student attendance is important in achieving our collaborative goals for each member.

Family Members

The Boys & Girls Clubs of Palm Beach County 21st CCLC program provides parents, guardians, and the communities we serve the opportunity to become stronger, better connected, and more resilient. The Club provides numerous activities to assist our families. We strongly encourage parents' participation in their student's education and attendance at adult/family activities.

21ST CCLC LOCATIONS

Elementary Schools

Boca Raton | Belle Glade | Canal Point | Dr. Mary McLeod Bethune | Glade View | Gove | Grassy Waters | J.C. Mitchell | Jupiter | Lincoln | Northboro | Northmore | Pioneer Park | Rosenwald | Seminole Trails | Wynnebrooke | Wellington E.



BOYS & GIRLS CLUBS
OF PALM BEACH COUNTY

Middle Schools

Boca Raton | Conniston | Emerald Cove | Howell L. Watkins | Jeaga | John F. Kennedy | Lake Shore | Pahokee | Roosevelt

High Schools

Forrest Hill | Glades Central | Lake Worth | John I. Leonard | Pahokee | Santaluces

Grades K-12 Schools

Plumosa School of the Art



EAST COAST CLUBS

JUPITER

Jupiter Elementary
200 S Loxahatchee Drive
Jupiter, FL 33458

RIVIERA BEACH

**Max M. Fisher
Boys & Girls Club**
221 W 13th Street
Riviera Beach, FL 33404
(561) 842-5234

WEST PALM BEACH

Conniston Middle
3630 Parker Avenue
West Palm Beach, FL 33405
(561) 360-2654

**Florence De George
Boys & Girls Club**

4105 Pinewood Avenue
West Palm Beach, FL 33407
(561) 881-9565

**Forest Hill Community
High School**

6901 Parker Avenue
West Palm Beach, FL 33407
(561) 360-2654

**Marjorie S. Fisher
Boys & Girls Club**

905 Drexel Road
West Palm Beach, FL 33413
(561) 683-3392

GREENACRES

**John I. Leonard Community
High School**

4701 10th Avenue N
Greenacres, FL 33463
(561) 360-2654

WELLINGTON

**Neil S. Hirsch Family
Boys & Girls Club**

1080 Wellington Trace
Wellington, FL 33414
(561) 790-0343

LAKE WORTH BEACH

Lake Worth High School
1701 Lake Worth Road
Lake Worth Beach, FL 33460
(561) 360-2654

LANTANA

**Santaluces Community
High School**
6880 Lawrence Road
Lantana, FL 33462
(561) 360-2654

DELRAY BEACH

**Delray Beach
Boys & Girls Club**
1451 SW 7th Street
Delray Beach, FL 33444
(561) 279-0251

BOCA RATON

**Boca Raton
Boys & Girls Club**
300 Newcastle Street
Boca Raton, FL 33487
(561) 994-7551

GLADES AREA CLUBS

SOUTH BAY

**Rosenwald Elementary
Boys & Girls Club**
1321 Martin Luther King Blvd.
South Bay, FL 33493
(561) 993-8916

BELLE GLADE

**Belle Glade Elementary
Boys & Girls Club**
500 NW Avenue L
Belle Glade, FL 33430
(561) 829-4862

**Glade View Elementary
Boys & Girls Club**

1100 SW Avenue G
Belle Glade, FL 33430
(561) 993-8805

**Gove Elementary
Boys & Girls Club**

900 SE Avenue G
Belle Glade, FL 33430
(561) 993-8747

**Pioneer Park Elementary
Boys & Girls Club**

39500 Pioneer Park Road
Belle Glade, FL 33430
(561) 993-8600

**Smith & Moore Family
Teen Center**

341 SW 12th Street
Belle Glade, FL 33430
(561) 992-5399

PAHOKEE

**Pahokee Middle-Senior
High School**
850 Larrimore Road
Pahokee, FL 33476

CANAL POINT

**Canal Point Elementary
Boys & Girls Club**
300 Main Street
Canal Point, FL 33438
(561) 924-9838

EMERGENCY CONTACTS

**IF YOU SUSPECT OR KNOW OF
A CHILD OR VULNERABLE
ADULT IN IMMEDIATE
DANGER, CALL 911**

THE FLORIDA ABUSE HOTLINE

P: 1-800-962-2873
TTY: 711 or 1-800-955-8771
F: 1-800-914-0004
W: reportabuse.dcf.state.fl.us/

SUICIDE PREVENTION

P: 1-800-273-8255



SAFETY ADDENDUM

BGCPBC has a ZERO tolerance for inappropriate behavior of any kind, including child sexual abuse or misconduct, and we provide significant resources to ensure this priority is achieved.

Culture of Safety

Boys & Girls Clubs of Palm Beach County continually updates robust safety policies, programs and training for our staff and volunteers. These policies are designed to promote child safety and protect young people from threats that are present in our society.

Safety Policies

BGCBC has comprehensive safety policies in place that protect youth including, but not limited to, supervision, transportation, and communication and prohibiting one-on-one contact with anyone under the age of 18.

24-Hour Toll-Free Child Safety Hotline

We require all staff, members, and families to report any incident or situation they feel is unsafe.

Through our national partnership with Presidium, one of the nation's leading safety experts, Boys & Girls Clubs of Palm Beach County members and staff have access to a confidential 24-hour, toll-free Child safety Hotline, 866-607-SAFE (7233) or email SafeClub@Praesidiuminc.com.

Mandatory Background & Drug Testing Checks

BGCBC conducts criminal background checks of all employees, as well as all volunteers who have direct, repetitive contact with children, through the Florida Department of Children & Families Background Screening Clearinghouse. Background checks must also meet Boys & Girls Clubs of America (BGCA) membership requirements. In addition, BGCBC is a "drug free" workplace. All prospective employees and volunteers are pre-screened and subject to random drug testing throughout the year.

Visitor Management System

To ensure the safety and well-being of our Clubs, members, staff and volunteers, all visitors to the Boys & Girls Clubs of Palm Beach County are screened prior to entering. The Visitor Management System screens individuals against the National Sex Offender Public Website (NSOPW) and for any criminal activity.

Required Immediate Reporting

Boys & Girls Clubs of Palm Beach County staff and volunteers are all mandated reporters. We are required to report any critical incident/safety concern to local authorities immediately. We are also required to report any critical incident to Boys & Girls Clubs of America within 24 hours. Mandatory Annual Safety

Safety Trainings

Ongoing training and supervision of staff is critical. We participate in a wide variety of child safety training each year. We also engage leading third-party safety experts to provide guidance for our policies and procedures. This includes training through BGCA Spillet Leadership University. Training modules/themes include:

- Child Abuse Prevention
- Mandated Reporting
- Grooming Prevention
- CPR & AED certification
- Active Shooter Training

Safety Committee

Boys & Girls Clubs of Palm Beach County has a dedicated safety committee to provide input and guidance on local policies and safety strategies.

Assessments

The Safety Committee participates in safety assessments of each club annually to ensure we continually make improvements to safety at our Clubs.



State and Local Laws

We comply with federal, state and local safety laws, including those impacting facilities and vehicles.

Safety Partnerships

Locally, we partner with local law enforcement agencies where our clubs are located and various outside agencies committed to the protection of our youth.

Nationally, Boys & Girls Clubs of America works with leading experts in the areas of safety, security and technology to develop state-of-the-art solutions for Clubs. Partners include:

- National Child Safety Advisory Task Force, made up of leading experts and organizations
- Blue Ribbon Task Force comprised of local Club leaders charged with providing input on the safety direction and key safety initiatives.
- Mental Health First Aid, a national program that teaches skills to recognize and respond to signs of mental illness and substance abuse.
- Crisis Text Line, a confidential text message service for youth in times of crisis.